MPI Video Shot List

Same order, every car. Show what moves. Numbers go on the report.

1–2 min
clean car
3–4 min with findings

1 Intro

10 sec

Your name and their concern, in their words.

"Hi Sarah, I'm Mike. I'm on your Tahoe today for the clunk over bumps."

2 The concern

20–40 sec

What you found on the line they came in for. Start wide so they know where on the car you are, then move in.

3 Red items

20–30 sec each

Fix today. One at a time: show it, give the number if there is one, say why it matters.

"Front pads are at 3 millimeters. That's metal on metal soon."

4 Yellow items

15 sec each

Wearing. Say roughly when it will need attention.

5 Close

10 sec

What is urgent, what can wait. Your advisor will follow up with pricing.

VIDEO IT

- Play in a ball joint or tie rod
- Ticking, grinding, squealing
- Motor mount movement
- A leak, actively dripping
- Wobble, wheel in the air

REPORT IT

- Tread depth
- Pad thickness
- Battery test
- Air filters
- Wipers, bulbs

LEAVE OUT

- Prices (that's the advisor)
- Guesses. Say what you saw.
- Shop noise and shop talk
- A tour of every green item